



Fdata Immigrant Services Management Software.

As an immigrant service organization, you provide a range of services to help immigrants settle and integrate into your community.

You deliver high quality programs and track feedback, working with councillors, staff, and volunteers to maximize the value of your offerings.

To maintain these services, you need to report the results back to the funders who sustain your organization. Are you able to report to your funders in an efficient and timely manner?

Does your organization currently have the ability to deliver these services and manage the information seamlessly and instantly from anywhere in your community?

Would you benefit from consolidating the patchwork of reports, forms and individual memory into a comprehensive solution that is fully customizable and can be enhanced to meet your current and future needs?

Fdata Management Software has taken years of experience in creating best practices for immigrant services and developed a unique technological framework which we can customize for each installation.

Our comprehensive solution is ready to be implemented off-the-shelf, but unlike traditional business software, is fully modifiable to meet the needs of your clients, staff, management and funders.

Do not compromise your organizational needs to fit into a software package that costs more and more each year. Our software is designed for immigrant service organizations and can be easily updated when your programs or clients' needs change.

Our team of business experts and software designers will work closely with your organization to provide unified client management, workshops and seminar planning, client feedback tracking, and funder reports.



Relationships and reporting come first.

When your organization receives a new client, you identify their unique needs, assess their language and vocational skills, and find out how to best use your organization to deliver programs and services.

The full integration of the client can take years, and throughout the process, programs can change and staff can turnover.

Fdata's solution for immigrant services organization is to track this relationship, providing a full range of data management, scheduling, reporting, and privacy controls that can be used throughout your organization.

Our software, including menus, forms, and fields can be modified to meet your unique needs. Data can be accessed securely from any computer or through a web portal.

Customized reports can be generated through the software in Microsoft Office formats and made identical to standardized forms and templates that your organization already uses or which your funders require.

At the heart of our solution is the idea that since an organization's processes, records, and relationships are unique, your software should also be unique.

Keeping data safe and private.

Fdata software is designed to comply with government regulations regarding data security.

It is built on an Oracle database that can handle millions of records and thousands of users while providing unmatched data integrity and allowing disaster recovery solutions to be easily implemented.

Every aspect of the software is permission based, ensuring confidential information on client records remains secure and changes are logged to prevent accidental deletion and ensure accuracy.

Effective scheduling and resource allocation.

Built in scheduling and metrics allow organizations and management to effectively allocate staff and volunteer resources, schedule appointments and follow ups, and provide instantaneous results on demand to funders to show resource utilization and anticipate future organizational needs.

Our business experts will design workflow solutions, so that each client engagement can be tracked.

Quick learning through training and familiarity.

To assist users, our programmers will customized screens and work flows to match how your staff already enter or track data.

Fdata creates training materials and administration guides for each installation.

One of the advantages to our solution is that include step-by-step instructional videos tailored for your organization.

An experienced team.

Fdata's core team have been building data entry applications for over 15 years and are experts at designing, customizing and testing database applications.

Together, with the help of a team of developers, project managers, business analysts and software architects, our team has built 100's of web and desktop business applications.

We have spent the last 5 years developing an extensible framework that allows us to rapidly

deploy custom business solutions for large companies, non-profit and public sector organization. For new clients, this allow us build their application from existing modules without having to develop the code from scratch. Instead, we can focus on creating the proper work flow, screens, reports and security.

We have used the framework and our business management solutions to successfully deploy solutions for university contract management,

inventory tracking, events management and immigrant service management.



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